

Manager, Bar – Chalmun’s Spaceport Cantina

3112 Outer Kerner Way, Mos Eisley, Tatooine, Arkanis Sector, H7J 4L9

Job Type: Permanent, Full Time, Weekend, Day, Night, and Evening

Salary: \$30.00 hourly for 40 hours per week

Anticipated Start Date: As soon as possible

Location: Mos Eisley, Tatooine (1 vacancy)

Chalmun’s Spaceport Cantina (sometimes known as the Mos Eisley Cantina) is a tavern known for its strong drinks (including weekly homebrews by our bartender, Wuher) and hot tunes. Our house band, Figrin D’an and the Modal Nodes, is known across Tatooine. Most star pilots visiting Tatooine spend their downtime in the cantina, making it an ideal spot to hire a starship's crew. The cantina consists of a bar area, private offices, a VIP lounge, a private hangar, and a basement. With a maximum occupancy of 102 humanoids, the facility caters to all sorts from across the galaxy, with spacious areas and wide arched doorways to allow patrons of all sizes passage. Chalmun’s has a strict “no droid” policy.

POSITION SUMMARY:

The Bar Manager, in co-operation with all other staff, will attract and retain customers, provide a welcoming service and handle key administrative duties. The Bar Manager is responsible for management and development, delivering income, providing excellent and efficient customer service, innovative and appropriate drink offers and effective staff management for the bar team, in line with the organization’s objectives & targets of the organization.

The Bar Manager must be available for long shifts, can expect long periods of standing and must be available to work late nights.

MAJOR RESPONSIBILITIES:

- Demonstrate the ability to lead, effectively communicate, plan, organize, direct, control and evaluate the operations of the cantina
- Determine type of services to be offered and implement operational procedures
- Perform all managerial duties and front and back of house functions including, opening and closing procedures.
- Develop and execute sales and maintain profit plans that are in-line with budgetary goals.
- Oversee profitability of the cantina by growing sales and controlling costs of goods, inventory levels, labor, supplies and expenses, while monitoring revenue.
- Ensure proper team member coverage and scheduling according to the needs of the business, while maintaining target labour costs.

- Ensure that all team members are educated on products and services, by having an understanding of various types of drinks, as well as specific knowledge of Jawan spirits and liquors
- Recruit staff and oversee staff training
- Resolve customer complaints and ensure health and safety regulations are followed
- Resolve violent confrontations between customers, without bloodshed if possible, and deal with the aftermath of violence in a discrete and professional manner
- Negotiate arrangements with suppliers for supplies

QUALIFICATIONS:

- **Education:** Completion of Post-Secondary education in relation to Business Management
- **Experience:** 2 years of work experience in a managerial or supervisor position and experience in customer service. Must have experience with European style beverages and European products. Experience in a bar setting and nightlife environment is an asset.
- **Languages:** Speak, read and write Galactic Basic (preference given to those who speak a second language such as Jawaese or Huttese)

HOW TO APPLY:

By email: info.chalmuns@tatooine.sw

Chalmun's Spaceport Cantina is committed to diversity and equity; persons from underrepresented groups are encouraged to apply. We welcome applications from everyone in respect of species, gender, ethnic groups, youth, newcomers and persons with disabilities. Except for droids. We don't allow their kind here.